



Booking, Cancellation and other General Terms of Participation in Allsail Training Courses, Regattas, Cruises and Events

PLEASE READ THE FOLLOWING CONDITIONS CAREFULLY EACH SPECIFIC COURSE, REGATTA, CRUISE OR EVENT MAY HAVE MORE DETAILED TERMS AND CONDITIONS. PLEASE ASK US FOR DETAILS. ALSO PLEASE REVIEW OUR COVID 19 SAFETY POLICY.

CONFIRMATIONS:

Generally bookings cannot be confirmed until a deposit of the greater or \$200 or 30% of the Course fee, Regatta, Cruise or Event fee is received. Payment can be made by credit card, EFTPOS or cash. **Deposits are NOT refundable** – but in some circumstances may at Allsail's absolute discretion be transferable to another event.

Please note: Overseas Cruises or Regattas, Yacht Charter and some other Events may have different booking and payment requirements outlined on their booking forms and in their specific terms.

PAYMENTS:

Australian Sailing Keelboat Courses: Full payment is required prior to commencement of the Course - unless paying by **Allsail's scheduled instalment payment plan** agreed with Allsail and a signed authorisation for payment by nominated credit card details provided.

IYT courses, Regattas, Cruises or other Events: Deposit of \$200 or 30% usually applies. Full payment is normally required one month before the commencement date.

CANCELLATION:

Cancellation of session, Rescheduling/ Change of Date Request

Australian Sailing Keelboat Start Crewing and Start Helming, Skipper and Keelboat Racing - Cancellation of a session by the student generally requires 3 days notice prior to the scheduled time - by phone or by email to Allsail. As we have our boat, instructor and student/ crew numbers planned - then later cancellations may incur a \$50 rescheduling fee.

Rebooking/ rescheduling is on a standby basis and subject to availability.

IYT International Crew, Bareboat Skipper Onboard Overnight courses, Regattas, Offshore Cruises and similar Events

Cancellation within 30 days of the commencement will forfeit 50% of the full fee.
Cancellation within 14 days of the course start will forfeit 100% of the full fee.

We have booked skippers, instructors and our large expensive yachts and are committed to their use. Rescheduling and change of date requests may not be able to be accepted. If a reschedule is available then a reschedule fee of \$200 will apply.

We will try to be flexible regarding late postponement due to any Covid19 safety issue or restrictions or because you or one of your close associates develops flu like symptoms

We will try to organize a replacement in the event of an emergency, however if we are unable to find a replacement the conditions above will be strictly enforced. No refunds available.

We recommend you insure against loss of fees in case of emergency or sickness. We do not provide insurance.

INCLEMENT OR UNSAFE WEATHER:

For safety or other reasons, Allsail, at its absolute discretion, may determine the suitability of conditions and the possibility of postponement on the day of the session. Sailing will likely not proceed if there is a strong wind warning or gale warning issued for Pittwater or Broken Bay by the Bureau of Meteorology. If the session is unable to proceed due to weather conditions, then the student will be entitled to rebook another time (subject to availability) – no refunds are given. The student (and/or their guests) will have no claim on Allsail for any inconvenience, or costs or contingent costs incurred.